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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic.net, a small provider, several years ago. I did this because Earthlink had outsourced its tech service department to India and all the workers had a script to read and they were not allowed to deviate from it to listen to me.

Sonic.net's tech service is superb. They are patient with a non-techie (I am 80 years old and still analog!), understand what I am saying, explain their reasoning as they analyze the problem, and often go the extra mile.

They are dedicated to their customers and have not raised their rates just because they could. I consider the pricing of their package, which includes land-line phone service, more than fair. I do not know what I will do if they are priced out of the market by the telephone company. (They have fiber in some areas, but not mine, not yet.)

If you allow the smaller, competitive companies to die, you will have excluded rural residents and lower income people from the Internet. I don't want to see this happen. I want the Internet to remain available to all.

Jean M Riseman